

Pop-Up Blockers: Setting Exceptions

For Sage University courses to function properly pop-up blockers must be disabled or set to allow. Follow the instructions for your browser to allow videos to pop and play.

Note: Sage University is *not compatible with Apple Safari, download a compatible browser.*

Browsers exceptions:

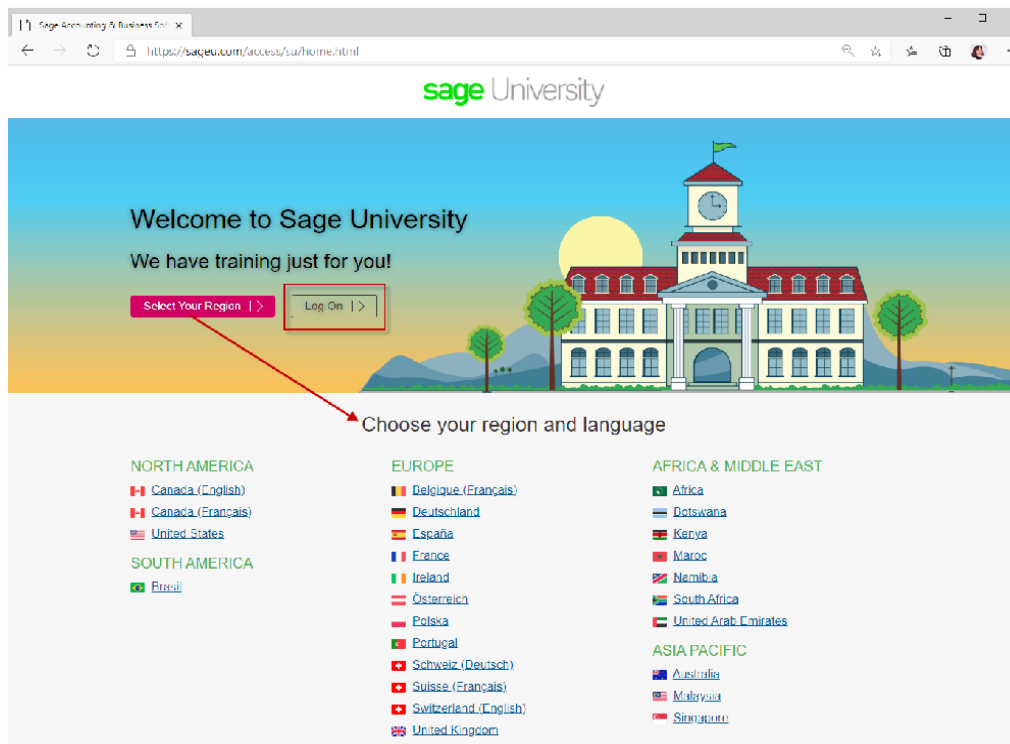
- Edge 88.0.705.68 (Official build) (64-bit)
- Google Chrome 88.0.4324.182 (Official Build) (64-bit)
- Mozilla FireFox Quantum v 86.0 (64-bit)

For the best results it's strongly recommended to open your browser from a desktop icon and not from the link in your Sage Software or email.

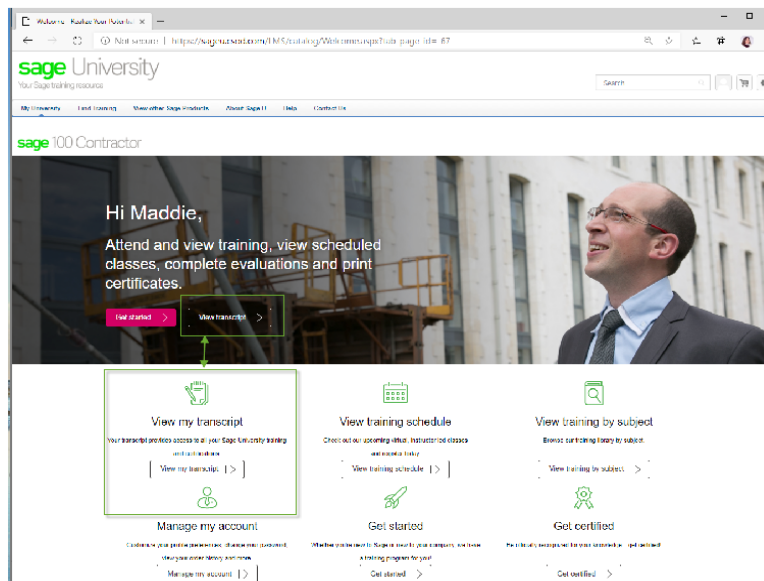


Edge (version 88.0.705.68 (Official build) (64-bit))

1. Go to www.sageu.com.
 - a. Log on or select a country to select your Sage product and create a profile, then log on.



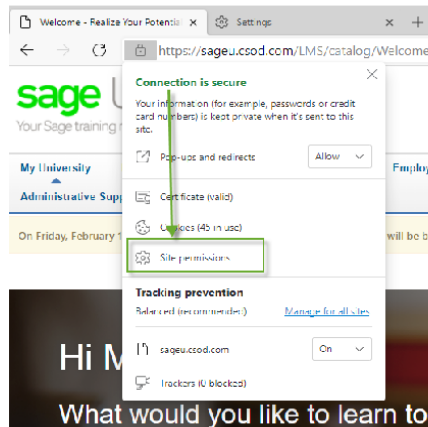
b. On the home page select VIEW MY TRANSCRIPT.



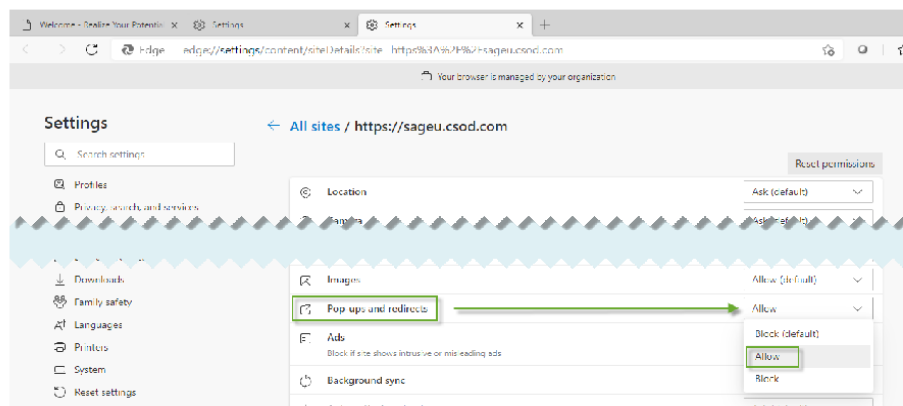
c. Click the lock in the address bar to create a secure connection.



ii. Select SITE PERMISSIONS to set security.



iii. Site permissions settings selections. Set Pop-ups and Redirects to ALLOW. Once set close the page (CTRL + W).



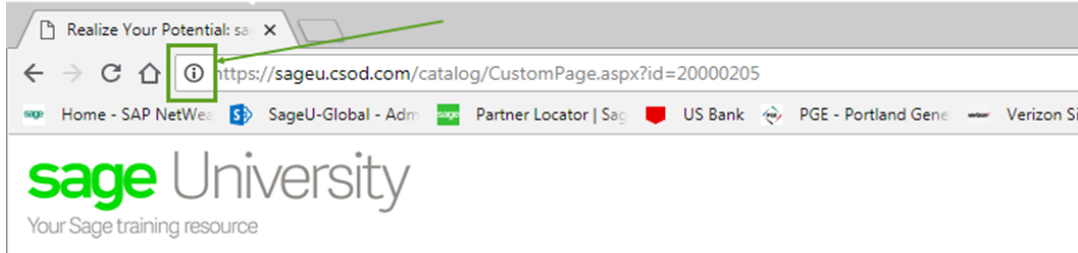


Chrome (version 88.0.4324.182 (Official Build) (64-bit))

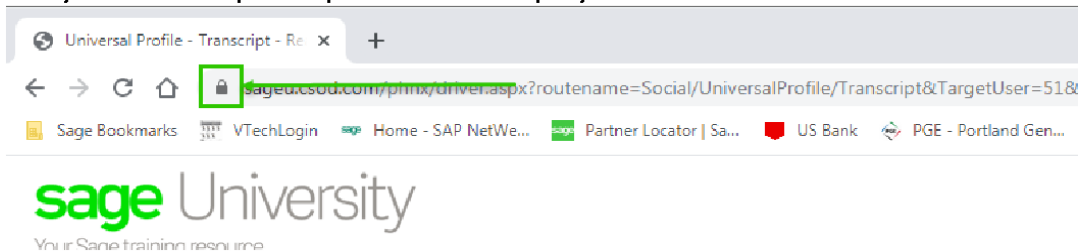
Perform this task from the Sage University Transcript

1. Go to www.sageu.com.
 - a. If you already have a Sage University profile, then on the picture click LOG ON to input your username and password.
 - b. If you are new to Sage University > Select a region > then select a product. Create your profile.

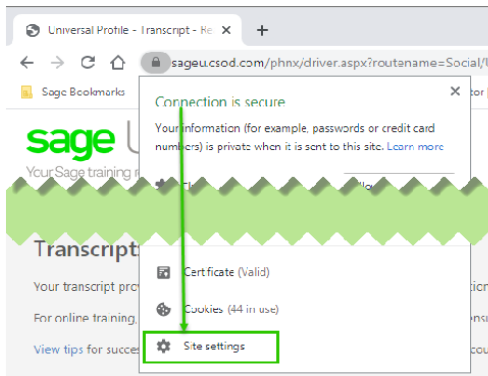
** Don't set your settings here...wait until you are in your transcript.*



** In your transcript the padlock will display:*

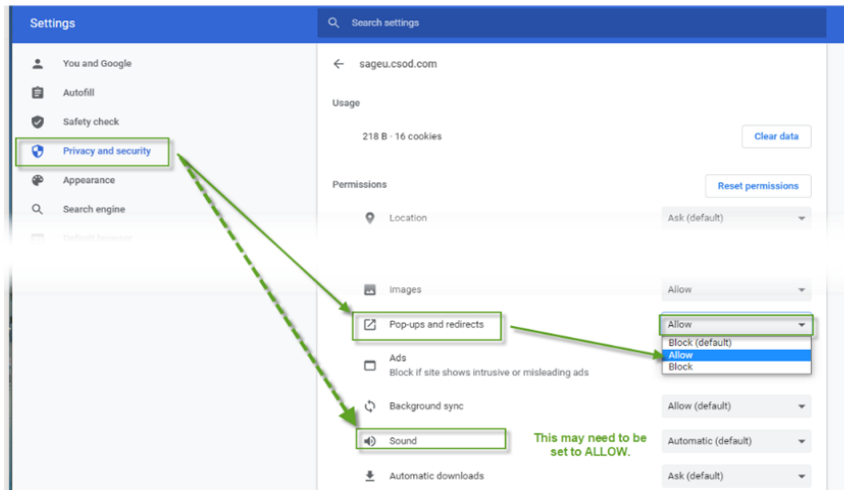


1. At the bottom of the flyout click **Site Settings**. A new tab/page opens on your browser.

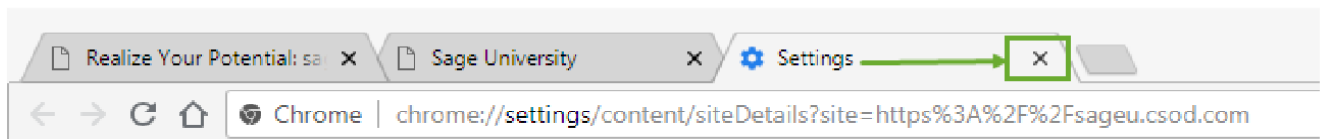


On the **Settings** page locate **Popups** then click the drop-down and select **Allow**.

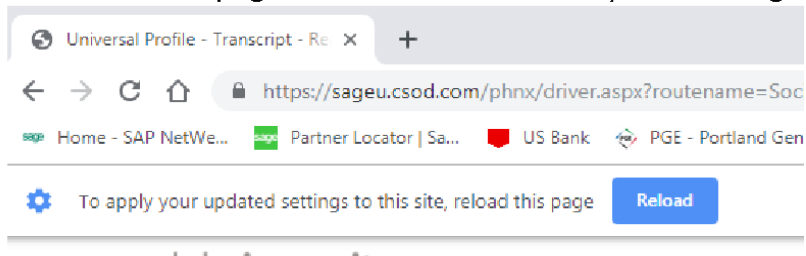
Note: if you experience problems with the audio then select drop-down for **Sound** and change to **Allow**.



2. Click **Close** the page by clicking the **Settings** tab X (or **CTRL + W** to close the page).



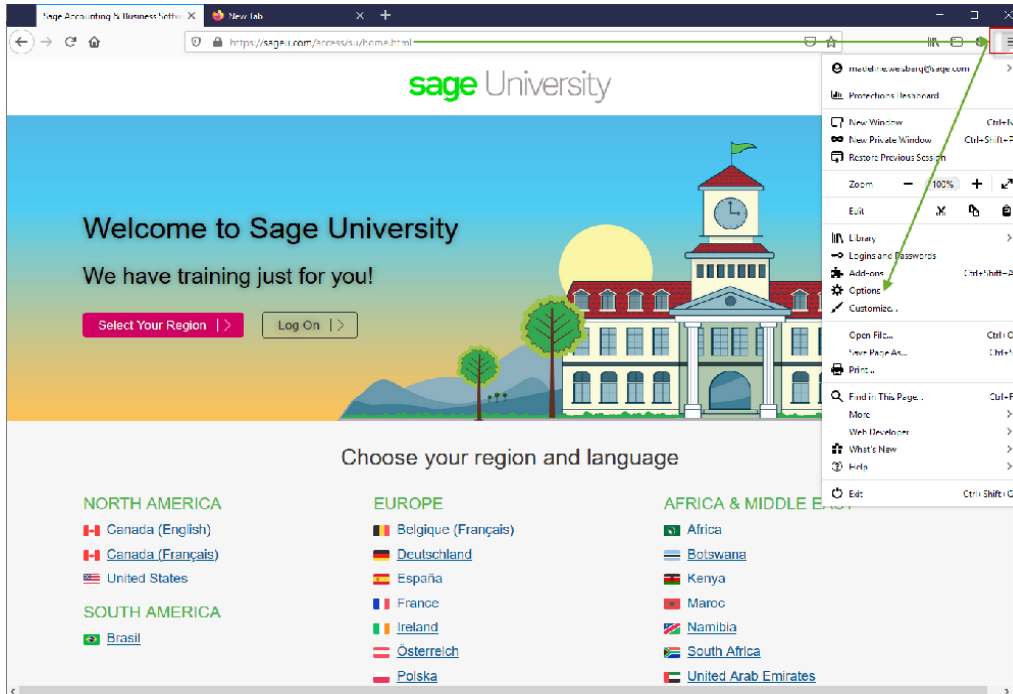
7. Once back on the Sage University page a message will appear at the top of the screen, requesting you to click **Reload**. The page will reload and be ready for training to “pop and play.”



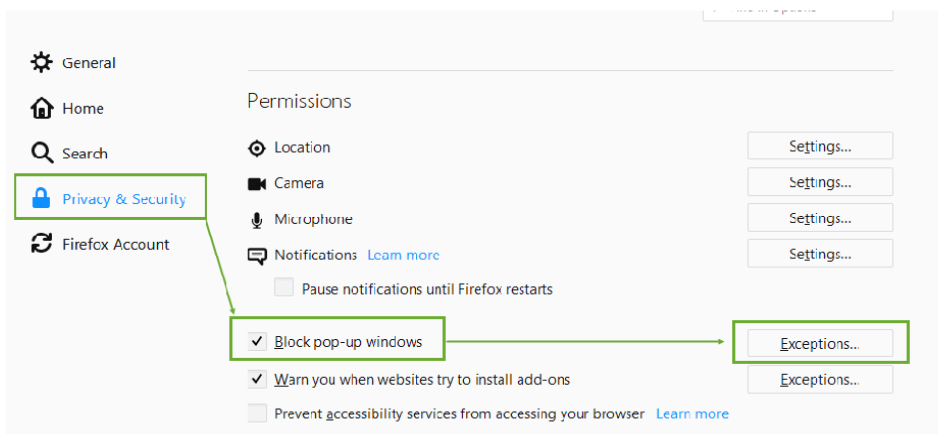


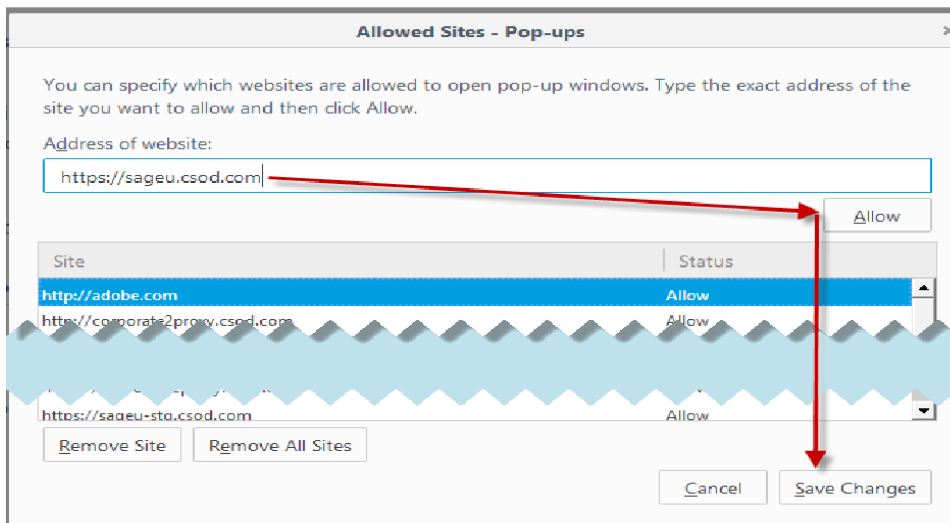
Firefox Quantum (Version 61.0—64bit pictured below)

1. At the top-right of the Firefox window, click the **Open Menu** button  then select **Options** (sometimes found on the menu bar by selecting **Tools > Options**, depending on your version):



2. When the General page opens select **Privacy & Security** on the left. On the right side of the page use the scroll bar to slide down and locate **Permissions** > then locate Block pop-up windows. Leave the checkmark in **Block pop-up windows** and click the **Exceptions** button on the right:
3. When the **Allowed Sites – Pop-ups** window opens, type **https://sageu.csod.com** in the Address field, then click **Allow** and **Save Changes** to return to the Content window.





4. Click Close in the upper-right corner  to close the Content window.
5. Check the lock.

